# Office of Cable Television and Telecommunications

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| Description      | FY 2003<br>Actual | FY 2004<br>Approved | FY 2005<br>Proposed | % Change from FY 2004 |
|------------------|-------------------|---------------------|---------------------|-----------------------|
| Operating Budget | \$6,531,456       | \$4,701,000         | \$4,000,000         | -14.9                 |
| FTEs             | 31.0              | 32.0                | 32.0                | 0.0                   |

The mission of the Office of Cable Television and Telecommunications (OCTT) is to promote, protect, and advocate for the public's interest in cable television, and to produce and manage television programming for City Cable Channel 13 and Channel 16.

The agency plans to fulfill its mission by achieving the following strategic result goals:

- Increasing the number of original television programs produced annually by 12 percent.
  - In FY 2003, 17 original programs were produced.
- Increasing the number of web based interactive services.
  - Add an additional original television program so that viewers have access to timely information regarding all aspects of District life.
- Increasing citizen access to non-English language programs
  - Provide at a minimum, a 10 percent increase in the number of programs in Spanish and other non-English languages.
- Provide reliable cable services that comply with District and federal laws and regulations.

 95 percent of OCTT identified system failures or irregularities resolved within two business days.

#### **Gross Funds**

The proposed budget is \$4,000,000, representing a decrease of 15 percent from the FY 2004 approved budget of \$4,701,000. There are 32.0 total FTEs for the agency, unchanged from the FY 2004 approved budget.

#### **General Funds**

Special Purpose Revenue Funds. The proposed budget is \$4,000,000, representing a change of -2.4 percent from the FY 2004 approved Special Purpose Revenue funds budget of \$4,097,510. There are 32.0 total FTEs for the agency, unchanged from the FY 2004 approved budget.

### **Funding by Source**

Tables CT0-1 and 2 show the sources of funding and FTEs by fund type for the Office of Cable Television and Telecommunications.

Table CT0-1

### FY 2005 Proposed Operating Budget, by Revenue Type

(dollars in thousands)

| (dollars iii ti lousarius)     | Actual<br>FY 2002 | Actual<br>FY 2003 | Approved<br>FY 2004 | Proposed<br>FY 2005 | Change<br>from<br>FY 2004 | Percent<br>Change |
|--------------------------------|-------------------|-------------------|---------------------|---------------------|---------------------------|-------------------|
| Local Fund                     | 0                 | 0                 | 0                   | 0                   | 0                         | 0.0               |
| Special Purpose Revenue Fund   | 3,197             | 5,355             | 4,098               | 4,000               | -98                       | -2.4              |
| Total for General Fund         | 3,197             | 5,355             | 4,098               | 4,000               | -98                       | -2.4              |
| Intra-District Fund            | 817               | 1,177             | 603                 | 0                   | -603                      | N/A               |
| Total for Intra-District Funds | 817               | 1,177             | 603                 | 0                   | -603                      | N/A               |
| Gross Funds                    | 4,013             | 6,531             | 4,701               | 4,000               | -701                      | -14.9             |

Table CTO-2

FY 2005 Full-Time Equivalent Employment Levels

|                                | Actual<br>FY 2002 | Actual<br>FY 2003 | Approved<br>FY 2004 | Proposed<br>FY 2005 | Change<br>from<br>FY 2004 | Percent<br>Change |
|--------------------------------|-------------------|-------------------|---------------------|---------------------|---------------------------|-------------------|
| General Fund                   |                   |                   |                     |                     |                           |                   |
| Special Purpose Revenue Fund   | 21                | 20                | 20                  | 32                  | 12                        | 60.0              |
| Total for General Fund         | 21                | 20                | 20                  | 32                  | 12                        | 60.0              |
| Intra-District Funds           |                   |                   |                     |                     |                           |                   |
| Intra-District Fund            | 11                | 11                | 12                  | 0                   | -12                       | -100.0            |
| Total for Intra-District Funds | 11                | 11                | 12                  | 0                   | -12                       | -100.0            |
| Total Proposed FTEs            | 32                | 31                | 32                  | 32                  | 0                         | 0.0               |

## **Expenditures by Comptroller Source Group**

Table CT0-3 shows the FY 2005 proposed budget for the agency at the Comptroller Source Group level (Object Class level).

Table CT0-2

# FY 2005 Proposed Operating Budget, by Comptroller Source Group (dollars in thousands)

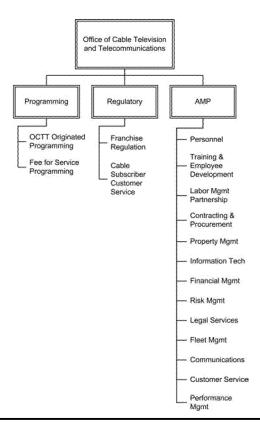
|                                        | Actual<br>FY 2002 | Actual<br>FY 2003 | Approved<br>FY 2004 | Proposed<br>FY 2005 | Change<br>from<br>FY 2004 | Percent<br>Change |
|----------------------------------------|-------------------|-------------------|---------------------|---------------------|---------------------------|-------------------|
| 11 Regular Pay - Cont Full Time        | 987               | 1,122             | 1,689               | 1,871               | 182                       | 10.8              |
| 12 Regular Pay - Other                 | 493               | 636               | 0                   | 0                   | 0                         | 0.0               |
| 13 Additional Gross Pay                | 33                | 36                | 43                  | 38                  | <b>-</b> 5                | -11.2             |
| 14 Fringe Benefits - Curr Personnel    | 226               | 234               | 265                 | 337                 | 72                        | 27.1              |
| 15 Overtime Pay                        | 22                | 24                | 32                  | 0                   | -32                       | -100.0            |
| Subtotal Personal Services (PS)        | 1,762             | 2,051             | 2,029               | 2,246               | 217                       | 10.7              |
|                                        |                   |                   |                     |                     |                           |                   |
| 20 Supplies and Materials              | 21                | 23                | 44                  | 25                  | -19                       | -43.2             |
| 30 Energy, Comm. and Bldg Rentals      | 6                 | 6                 | 35                  | 52                  | 17                        | 48.0              |
| 31 Telephone, Telegraph, Telegram, Etc | 101               | 92                | 119                 | 116                 | -3                        | -2.9              |
| 32 Rentals - Land and Structures       | 796               | 778               | 726                 | 1,087               | 361                       | 49.7              |
| 40 Other Services and Charges          | 230               | 479               | 1,055               | 301                 | -754                      | -71.5             |
| 41 Contractual Services - Other        | 490               | 457               | 135                 | 100                 | -35                       | -25.9             |
| 50 Subsidies and Transfers             | -6                | 1,217             | 92                  | 0                   | -92                       | -100.0            |
| 70 Equipment & Equipment Rental        | 614               | 1,428             | 466                 | 72                  | -393                      | -84.4             |
| Subtotal Nonpersonal Services (NPS)    | 2,252             | 4,480             | 2,672               | 1,754               | -918                      | -34.4             |
| Total Proposed Operating Budget        | 4,013             | 6,531             | 4,701               | 4,000               | -701                      | -14.9             |

#### **Expenditure by Program**

This funding is budgeted by program and the Office of Cable Television and Telecommunications has the following program structure:

Figure CT0-1

#### Office of Cable Television and Communications



#### **Intra-District Funds**

The proposed budget is \$0, representing a decrease of \$603,490 from the FY 2004 approved Intra-District funds. There are 0 FTEs for the agency, a decrease of 12 from the FY 2004 approved budget.

#### **Programs**

The OCTT operates the following programs:

#### Regulatory

|        | FY 2004   | FY 2005   |
|--------|-----------|-----------|
| Budget | \$626,838 | \$656,679 |
| FTEs   | 6.0       | 6.0       |

The Regulatory program performs oversight functions of the agency, which include evaluating, negotiating, and providing recommendations regarding the submission of proposed amendments to the D.C. Cable Act. This program includes the following activities:

- Franchise Regulation provides oversight of cable television services to ensure that providers are in compliance with the terms of their respective franchise agreements, as well as District and federal laws and regulations.
- Cable Subscriber Customer Service provides complaint resolution, installation and repair services to District cable subscribers and District government agencies.

#### **Program Budget Summary**

The program has a gross funds budget of \$656,679, an increase of \$29,841 or 4.8 percent over the FY 2004 approved budget of \$626,838.

The program is funded by Special Purpose Revenue funds, and its increase reflects anticipated FY 2005 personnel costs. The gross budget supports 6.0 FTEs, unchanged from the FY 2004 approved budget.

#### **Key Result**

#### **Program 1: Programming**

Citywide Strategic Priority Area(s): Promoting Economic Development

Manager(s): James D. Brown Jr., Director of Programming

Supervisor(s): Darryl D. Anderson, Executive Director

Measure 1.1: Increase in the number of original television program produced (from base)

|        |      | Fiscal Year |      |
|--------|------|-------------|------|
|        | 2004 | 2005        | 2006 |
| Target | 2    | 2           | 2    |
| Actual | -    | -           | -    |

Measure 1..2: Percent savings that OCTT television production rates offer District agencies in comparison with the average, comparable quality, private sector, general market television production rates

|        |      | Fiscal Year |      |
|--------|------|-------------|------|
|        | 2004 | 2005        | 2006 |
| Target | 20   | 20          | 20   |
| Actual | -    | -           | -    |

#### **Programming**

|        | FY 2004*  | FY 2005     |  |
|--------|-----------|-------------|--|
| Budget | \$929,511 | \$1,522,941 |  |
| FTEs   | 21.0      | 21.0        |  |

The **Programming** Program produces 24-hour programming on City Cable Channel 13 and Channel 16. This program includes the following activities:

- OCTT Originated Programming provides original television production and programming services showcasing information about events in the city, and its operation and management.
- Fee for Service Programming provides contracted television production and programming services to District government agencies.

#### **Program Budget Summary**

The program has a gross funds budget of \$1,522,941, an increase of \$593,430 or 64 percent over the FY 2004 approved budget of \$929,511. The increase of \$593,430 in Special Purpose Revenue funds is offset by a decrease of \$603,490 in Intra-District funds. The increase in Special Purpose Revenue is due to an increase of \$239,710 in the Cable Television originated programming and an increase of \$353,720 in the Fee for Service Programming activities. The decrease in Intra-District funds is due to the elimination of the Intra-District contract with the D.C. Lottery. The gross budget supports 21.0 FTEs, unchanged from the FY 2004 approved budget.

The key initiatives for this program are:

- Expanding current technology to enhance viewing capabilities via the Internet through the agency's web site at octt.dc.gov.
- Producing a new citizen call-in program featuring Councilmembers and members of the School Board.
- Upgrading the Cityline program to provide information on available government services.
- Expanding programming responsive to the Citywide Strategic Plan.

# Key Result Measures Program 2: Regulatory

Citywide Strategic Priority Area(s): Promoting Economic Development

Manager(s) Donald A. Fishman, General Counsel

Supervisor(s) Darryl D. Anderson, Executive Director

Measure 2.1: Percent of cable company franchise standards that are in compliance or for which OCTT has begun the enforcement process

|        | Fiscal ' |      |      |  |
|--------|----------|------|------|--|
|        | 2004     | 2005 | 2006 |  |
| Target | 75       | 75   | 75   |  |
| Actual | -        | -    | -    |  |

Measure 2.2: Percent of OCTT identified system failures or irregularities resolved within two business

| days   | Fiscal \ | Year |      |  |
|--------|----------|------|------|--|
|        | 2004     | 2005 | 2006 |  |
| Target | 95       | 95   | 95   |  |
| Actual | -        | -    | -    |  |

#### **Agency Management**

|        | FY 2004     | FY 2005     | _ |
|--------|-------------|-------------|---|
| Budget | \$2,541,161 | \$1,820,380 |   |
| FTEs   | 5.0         | 5.0         |   |

The Agency Management Program provides operational support to the agency so they have the necessary tools to achieve operational and programmatic results. This program is standard for all Performance-based Budgeting agencies. More information about the Agency Management Program can be found in the Strategic Budgeting chapter.

#### **Program Budget Summary**

The program has a gross funds budget of \$1,820,380, a decrease of \$720,781 or 28.4 percent from the FY 2004 approved budget of \$2,541,161. The decrease is due to one-time costs for an office relocation in FY 2004 which are no longer required for FY 2005. The program is funded by Special Purpose Revenue funds and supports 5.0 FTEs, unchanged from the FY 2004 approved budget.

The key initiative for this program is:

 Determining an appropriate means to seek underwriting support for specialized programming on City Cable Channel 16, that would offset production expenses and facilitate diversity in community-based programming.

#### Key Result Measures Program 3: Agency Management

Citywide Strategic Priority Area(s): Promoting Economic Development

Manager(s): J. Robin Yeldell, Director of

Operations

Supervisor(s): Darryl D. Anderson, Director

# Measure 3.1: Dollars saved by agency-based labor management partnership project(s)

|        | 2004 | 2005 | 2006 |  |
|--------|------|------|------|--|
| Target | -    | -    | -    |  |
| Actual | -    | -    |      |  |

Note: Although agencies established their initial labor-management partnership projects in FY 2003, very few had cost savings as objectives. Agencies will continue ongoing projects and/or establish new projects by the third quarter of FY 2004. Cost savings will be tracked for this measure for those projects that have

# Measure 3.2: Percent variance of estimate to actual expenditure (over/under)

| -      | Fiscal Year |      |      |  |
|--------|-------------|------|------|--|
|        | 2004        | 2005 | 2006 |  |
| Target | 5           | 5    | 5    |  |
| Actual | -           | -    |      |  |

#### Measure 3.3: Cost of Risk

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|----------------|------------------|-------------|------|--|--|--|
|                |                  | Fiscal Year |      |  |  |  |
|                | 2004             | 2005        | 2006 |  |  |  |
| Target         | -                | -           | -    |  |  |  |
| Actual         | -                | -           | -    |  |  |  |

Note: This measure replaces "Percent reduction of employee lost work-day injury cases." Cost of Risk will be a comprehensive measure of a wide range of risks confronting each agency, including but not limited to safety issues, financial risks, and potential litigation. Agencies will establish a baseline in FY 2004 (FY 2005 for PBB III agencies) and will seek to achieve reductions in the Cost-of-Risk in subsequent years. Lost workdays due to injuries will be one of many components of the Cost-of-Risk formula (1/3/04).

# Measure 3.4: Rating of 4-5 on all four telephone service quality criteria: 1) Courtesy, 2) Knowledge, 3) Etiquette and 4) Overall Impression

|        |      | Fiscal Year |      |  |
|--------|------|-------------|------|--|
|        | 2004 | 2005        | 2006 |  |
| Target | 4    | 4           | 4    |  |
| Actual | -    | -           |      |  |

# Measure 3..5: Percent of Key Result Measures Achieved

|        | Fiscal Year |      |      |
|--------|-------------|------|------|
|        | 2004        | 2005 | 2006 |
| Target | 70          | 70   | 70   |
| Actual | _           | _    |      |